This Salon Booking and Management System highlights the capability to boost the market of any salon businesses. This is because having online booking with search engine optimisation (SEO) ease and solve the problem like low customer interaction as it aims to optimise organic search rankings and click-through rates from search engines results pages.It has a search place google plugin to search nearby beauty salons and to directly search the salon name and address.

The overall design of the system is responsive and mobile friendly since users tend to use mobile devices. The project was designed to help small salon businesses to engage more customers online and to automate the manual data processing. On this way, there are possibility to give effective quality services through this application. If we love to beautify ourselves through all salon services then there should be a way to emphasize the beauty of technology in every salons.

The developer on this project conducted a lot of survey and interviews in different areas just to be able to get the information about salon business process flow. The developer itself conducted different kinds of testing like functionality, load , and security testing in order to deliver the system as what was expected.

**GENERAL PROBLEM**

Small business salons needs help to attract more customers. The solution is to give them the services like a web site that enables the customer to book themselves on the go.

**SPECIFIC PROBLEM**

**Time Availability**

* What is the significant of time on this salon app?
* To let customer book the available time and to give flexibility.
* How important is the salon app when it comes to time?
* It gives a lot of options to which date and time to go to salon.
* What makes salon app faster?
* The system was made of vue javascript framework with firebase realtime database, so this is expectedly will return the data in realtime manner. The salon owners who handled the admin side will get the requests in realtime.

**Customer is waiting**

* How this app solves the Waiting customers inside salon?
* The salon owner who handled the admin side can view and manage the availability of staffs so the management itself can deal with other services to those customer who intentionally wants to wait.

**Booking process**

* How the booking process is done to other salon business transactions?
* The booking process is done when the customer wants to avail the services offered by the salons. The transaction will be through online via web or mobile devices. The pending request will be approved once the customer showed up according to the booked date and time. The cancellation policy should be defined at the home page of the web app.

**Salon Vacancy**

* + What if the salon was fully booked?

The best feature that will answer this problem is to let customer use the salon nearby me which is part of the system capability to search other salons and the nearest one. The customer can check the available date and time from the desired salons.

**OBJECTIVES**

**GENERAL OBJECTIVES**

The objective of this project is to provide a system, which will manage the booking process and time availability.

**SPECIFIC OBJECTIVES**

* To help cutomer finds the nearest salons as wherever they are located.
* To provide automated way of booking process and to manage the time availability of staffs.

**Theoretical Background**

In order to develop further and understand the study, the researchers made use of different reading materials and other references such as books, past thesis, web articles both foreign and local related to salon booking system. It also serves as a guide to the researchers to achieve their target objectives.

Technology, Is a way to automate all manual processing. Beauty salons needs to upgrade or change the manual methodology of data processing to save time.